



'Making a Mark'

Mark Holder Social Impact Declaration

First Steps Bath

First Steps Bath is a charity and social enterprise, providing childcare and family support in the community. We provide two Sure Start Childrens' Centres and run three nurseries in the Moorlands, Twerton and Weston areas of the City of Bath.

Initially formed in 1992, we have established ourselves as a leading provider of high quality childcare and family support services.



Our mission is *"To work in partnership with children, families, colleagues and the community by being a responsive, informed, reflective and innovative provider of early years' education, childcare and integrated family services"*.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide at least three 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives.

Below are examples of how **First Steps Bath** is making a mark, striving to make a difference to our local communities:

Email: info@firststepsbath.org.uk
Website: <http://www.firststepsbath.org.uk/>
Phone: 01225 444791





Providing Early Years education and family support

First Steps makes a difference by being an inclusive, responsive and high quality provider of Early Years education and family support, working in an integrated way to ensure very young children have the best start in their lives and are ready to start school.

Empowering families

First Steps makes a difference to families, by building community capacity and offering a range of services which are responsive to their individual needs with an emphasis on empowerment.

The Family Services team support families by providing groups such as Stay and Play/Holiday Play and Bumps & Babies, as well as more individual support through home visits; offering play in the home, support with parenting and assistance with managing childrens' behaviour.

The Family Services team are always available to help parents find and access the most appropriate services.



Staff development and encouraging innovation

First Steps makes a difference to its staff team, 57% of whom live in the communities in which they work.

We do this by developing a community of learning and maintaining a stimulating environment that encourages innovation and best practice.

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