

## 'Making a Mark'

### Mark Holder Social Impact Declaration

#### Invicta Health CIC

Invicta Health CIC was formed by a federation of General Practitioners working in East Kent. Our mission is to provide primary health care and associated services, based upon the core values of Quality, Locality and Collaborative Working.



We uphold the traditional values of general practice, raise standards of care wherever possible and encourage and support individual shareholder practices to develop services. We are committed to working with all practices and local healthcare organisations to provide community based services for the population we cover.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives.

Below are examples of how **Invicta Health** is Making a Mark, striving to make a difference to local communities:

#### **Providing primary care services**

We provide primary care services to patients in a secondary care setting. We also work with local practices to manage community beds at Faversham Cottage Hospital, and have implemented community based dermatology and diabetes clinics.

We run primary care mental health services, to support patients with enduring mental health conditions to transfer from long-term secondary

Email: [info@invictahealth.co.uk](mailto:info@invictahealth.co.uk)  
Website: <http://www.invictahealth.co.uk>  
Phone: 0800 242 5199



care back into the community. The service also provides support to GPs managing patients with acute mental health presentations.

All patients are supported by a recovery model of care that includes extensive work with the voluntary sector, NHS and government bodies (local and national) and the private sector.

## Healthcare hub providing 7 day GP appointments

In 2014, we were one of 20 successful bidders within the UK for the Prime Minister's Challenge Fund, and were awarded **£1.9 million** to provide 7-day GP appointments (8am to 8pm) in Folkestone and Dover.



This healthcare hub also involves paramedic practitioner visiting and appointments, mental health assessments and liaising with social services.

## Working in partnership to improve access to services

In 2015, we worked with GP practices on the South Kent Coast and Canterbury/Whitstable/Faversham to provide extended hours access to Primary Care for local residents and to improve access to services, such as mental health in the community.



We have taken on the management of a practice in Dymchurch and have absorbed the patients when a local branch closed down.

We have worked closely with other nearby practices and the voluntary sector to develop joint working and to provide video consultations to patients who cannot attend the practice.

We have provided support and care to homeless people in collaboration with local charities including flu vaccinations and clinics.

Email: [info@invictahealth.co.uk](mailto:info@invictahealth.co.uk)  
Website: <http://www.invictahealth.co.uk>  
Phone: 0800 242 5199

