



'Making a Mark'

Mark Holder Social Impact Declaration

Furniture Resource Centre

Furniture Resource Centre, part of FRC Group, is a social business and a charity, which aims to assist people living in poverty through the provision of furniture and the provision of jobs and training opportunities.

We provide a full one-stop service for furniture, appliances, flooring and window coverings.

We know and understand the housing sector and are the top ranked furniture supplier on the Procurement for Housing framework, leading the way in furnishing homes throughout the UK.



We use profits to help address the housing needs of many of the UK's most disadvantaged people and use the contracts that we win as an opportunity to employ and train people who need a helping hand onto the employment ladder.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives. Below are examples of how **Furniture Resource Centre** is Making a Mark, striving to make a difference to society.

Social inputs – supporting those in furniture poverty

FRC Group's vision is of a society where people can obtain good quality, affordable furniture without experiencing the devastating impacts of

Email: info@frcgroup.co.uk

Website: <http://www.furnitureresourcecentre.co.uk/>

Phone: 0151 702 0550



Furniture Poverty - no bed to sleep on or unmanageable debts. We campaign to raise awareness of Furniture Poverty and create practical solutions to get furniture to people who need it. Through all our activities, we create opportunities for people in long-term unemployment to receive training and gain skills and qualifications that will help them move into sustainable work.

Furniture Resource Centre provides furniture to social housing providers to create high quality furnished homes for people.

Social outputs – measures of support provided

Social housing tenants receive furnished accommodation - over **9,000** deliveries were made by Furniture Resource Centre between April 2014 and March 2015.

Low-income families can buy affordable 'pre-loved' furniture - over **3,000** people bought 'pre-loved' furniture.

Households in crisis need receive packages of furniture delivered to their home – **844** households received donated furniture packages and had them delivered at no charge.

Long-term unemployed people are trained for a future career in the logistics industry – in 2014/15, **25** people took part in our 12-month salaried training programme Driving Change.

Social outcomes – creating homes and opportunities

Our work contributed towards creating a home for more than 12,000 households.

75% of the previously unemployed people who completed our Driving Change went into work at the end of the programme.



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