

'Making a Mark'

Mark Holder Social Impact Declaration

SWFT Clinical Services Ltd

SWFT Clinical Services Ltd is a wholly owned subsidiary of South Warwickshire NHS Foundation Trust, which, in 2010, was one of the first in the country to set up a limited company as a subsidiary.



Our primary purpose is to develop income for the Trust through commercial activities.

All profits made are then reinvested in the business or returned to the Trust for reinvestment in health care services.

We operate:

- Outpatient pharmacy based at Warwick and Stratford Hospitals
- Beauchamp Suite at Warwick Hospital offering NHS patients the choice to pay for a private en-suite room
- Stratford Clinic - a private patient consulting and day surgery clinic

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives. Below are examples of how **SWFT** is Making a Mark, striving to create a positive impact on people and planet.

Social inputs – investing in patient services

During 2016, we have expanded our outpatient pharmacy services to a second site, growing our reach into the community to serve local populations. We have initiated a couple of projects with the elderly which go beyond the reach of a traditional pharmacy:

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- **Shoe fitting service for the elderly** - aimed at falls prevention
- **Joint project with a local GP surgery** - we identified elderly patients at risk of hospital admission due to poly-pharmacy

We have also invested in a project with Warwick University who have developed a genetic test that has the potential to identify women at risk of developing post-natal depression. We are currently recruiting 1000 women into a clinical study to determine if such a test can be developed.

Social outputs – key measures of support provided

The outpatient pharmacy provides a service to approx. **300,000** patients. The pharmacy also operates a shop and the profits from this (approx. **£100,000**) were gift aided to a local affiliated health charity in 2016.

The elderly pharmacy project was a community based initiative, which encompasses some **175,000** elderly patients in the community. The project investment cost was **£45,000**, which we funded.

The post-natal depression is currently confined to the maternity unit within Warwick hospital, which deals with **3,000** live births per year. We have invested **£60,000** in this project.

We have distributed around **£200,000** in support of social purposes.

Social outcomes – improving patient outcomes

The community project with the frail elderly identified 70 at risk patients, who were taking more than 8 medications per day. These patients were visited in their homes by a specialist pharmacist. Outcomes included:

- £7,000+ of unwanted medicines were removed from patients
- One in three patients had their medicines regimen adjusted, many of whom were able to tail off an opiate medicine for pain relief, thereby reducing the risk of drowsiness, constipation and falls
- The risk factor for A&E admission in this group of patients was reduced by 66% as a result of this project

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