



THE SOCIAL ENTERPRISE MARK
TRADING FOR PEOPLE AND PLANET

'Making a Mark'

Mark Holder Social Impact Declaration

BARDOC



BARDOC provides out of hours medical and dental care to the local communities of Bury, Heywood, Middleton, Rochdale and Bolton.

We have a long history of delivering high-quality, safe services in the North West of England. Our unrivalled experience and understanding of the locality and the needs of patients means we are uniquely placed to help Clinical Commissioners transform their delivery of Urgent and Primary Care Services.

We have a multi-disciplinary team of over 250 clinicians and cover 134 GP practices, which encompass circa 700,000 patients.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives.

Below are examples of how **BARDOC** is Making a Mark, striving to make a difference to local communities.

Email: vicky.riding@nhs.net

Website: <http://bardoc.co.uk/>

Phone: 0161 763 4242





Social inputs – providing out of hours healthcare

BARDOC is a community benefits interest organisation, which specialises in providing out of hours medical and dental services. Our constitution is based on membership of our patients, GP surgeries and staff members.

We provide support to our GP practices in our localities at not for profit rates to enable the delivery of patient care. We also provide donations to local charities and provide support to our local economy when the need arises for example, the recent floods.

Social outputs – reinvesting income in services

150,000 patients accessed our services in the past 12 months.

Our current income has remained the same as last year (£8,067,584). However, within this budget, we are providing more services to support the local community. For example, a triage and visiting service linked with the North West Ambulance Service (NWAS) at no cost, which results in less patients being conveyed to hospital.

Social outcomes – putting people at heart of service

What patients say about us:

“Because people get anxious waiting in a full waiting room and it is difficult when someone whom suffers with mental health issues. Having that appointment reassures the patient and gives them a tiny piece of hope.”

“An excellent service that should be the standard model across the UK. Great to be able to access a GP 24/7.”

BARDOC is proud to be an employer of local people and we have also worked closely with the local education authority to provide apprenticeship opportunities for young people to gain valuable work experience.

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