



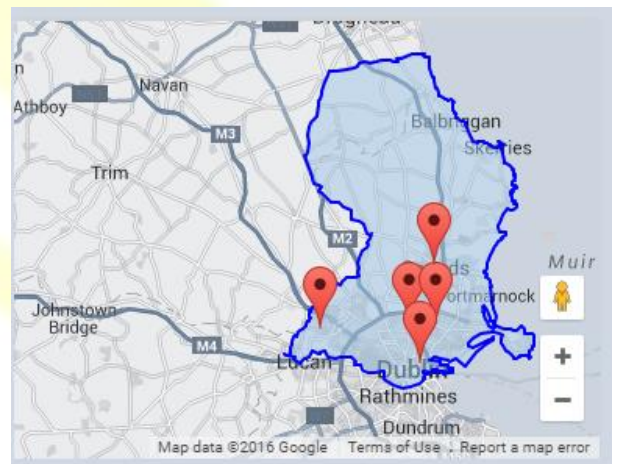
## 'Making a Mark'

### Mark Holder Social Impact Declaration

#### Northdoc Medical Services Ltd

Northdoc Medical Services Ltd provides local doctors for D Doc, the GP out of hours (OOH) service for patients in North Dublin, which operate five centres.

The service commenced in 2006 and is now a normal part of the North Dublin GP service. The participation of local GPs is the basis for the quality of the service experienced by the patient. This is complimented by the excellent team of independent locums who all have a minimum of three years General Practice experience and often much more.



We pride ourselves on the excellent service we provide, both to the community through the provision of high quality healthcare; and to our doctors, as a well-run, highly organised, supportive out of hours GP provider.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to meet their social/environmental objectives.

Below are examples of how **Northdoc** is Making a Mark, striving to create a positive impact on people and planet.

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## Providing accessible out of hours healthcare

In areas of social deprivation, the OOH service is a lifeline to those parts of the community whose needs are particularly complex and aggravated by poor social conditions and difficult personal circumstances. The OOH setting provides continuity of the daytime GP care on which that these particularly vulnerable patients depend.

Many Northdoc GP practices are in the most deprived areas of Dublin and Northdoc seeks to support these practices in both the out of hours GP services we provide and through advocacy on the issues that most challenge health providers in the community.

## Working in partnership to improve health outcomes

We have important connections and valuable relationships in place that we focus on preserving and promoting:

- between OOH services and primary and secondary care;
- between OOH and ED departments;
- Palliative care services;
- Mental health Services;
- Homelessness Services;
- Training and Retention of GPs in areas that include areas of social deprivation, and continuous medical education in General Practice



## Creating wider benefits in local communities

There is considerable social value to GP led OOH provision, and there is also an economic value when its relationship to secondary care and social impact is considered.

For more information on our model of out of hours care in place in North Dublin, see [The Health Service Executive GP out of hours Review Group on the future provision of GP out of hours services.](#)

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