



'Making a Mark'

Mark Holder Social Impact Declaration

Crisis Ltd

Crisis provides counselling and support to people who need it when they need it. The organisation was founded in 1996; over the years it has evolved into a thriving social enterprise and has since supported over 40,000 individuals.

There are a number of individuals and families, regardless of their background or origin, who are increasingly experiencing difficulties coping with modern day living. We provide early intervention, specialist therapeutic services and non-time limited support to these individuals.

The diversity and range of clients coming to Crisis for help has expanded such that we do not have a 'typical' client. Our clients are children, adolescents and adults who come from a wide geographical area.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to provide 'social impact statements', which illustrate how they are striving to create a positive impact on people and planet.

Below are examples of how **Crisis** is Making a Mark, striving to make a difference to society:

Email: info@crisiscounselling.co.uk
Website: www.crisiscounselling.co.uk/
Phone: 0141 812 8474



Delivering mental health support services

Our key staff mentor, support, supervise and train over 40 new therapists every year, who come from a range of sector backgrounds. We also share expertise with our range of clients and customers.

We had 1,697 face to face clients to 31st December 2016, who had experienced a range of conditions. Since 5th January 2017, we have also seen a further 674 referrals, who will be supported in the same way. Each client attends an average of 8- 12 sessions.

Social outcomes of support provided

Once supported, our clients go on to contribute to family, work and community. This has the following effects:

- helps reduce crime
- improve health
- build healthy and resilient communities and businesses

Adding social value for local communities

The added social value of our services is immeasurable in terms of what happy, healthy, and physically and mentally motivated individuals can contribute to our communities.



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