



Llanwrtyd Wells Community Transport



THE SOCIAL ENTERPRISE MARK  
TRADING FOR PEOPLE AND PLANET

# 'Making a Mark'

## Mark Holder Social Impact Declaration

### Llanwrtyd Wells Community Transport

Llanwrtyd Wells Community Transport (LWTC) provides a demand responsive, flexibly routed, integrated transport service designed to meet the needs and aspirations of those living in our community in rural Mid-Wales.



Although we started off solely as a community transport firm to help isolated people get out and about, over recent years we have seen the demands of the community evolve and our services have evolved to meet these demands and fulfil our mission of helping those who face isolation.

By developing transport services, assisting with event waste management and encouraging rail travel on the Heart of Wales Line and access to our beautiful countryside here in Mid Wales, we are working towards sustainable solutions, reducing carbon emissions and giving individuals an opportunity to reduce their carbon footprint.

The Social Enterprise Mark criteria includes a requirement for all applicants and renewing Mark Holders to answer a set of social impact questions, which illustrate how they are striving to meet their social/ environmental objectives.

Below are examples of how **Llanwrtyd Wells Community Transport** is Making a Mark, striving to create a positive impact on people and planet:

Email: [comtrans@btconnect.com](mailto:comtrans@btconnect.com)

Website: <http://llanwrtydcommunitytransport.org.uk/>

Phone: 01982 552727





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## Providing a lifeline to rural communities

Due to the rural area we live in, the volume of people we help is always going to be low (approximately 50), but to those people, the services we offer act as a real lifeline.

We run shopper buses and days out to help people get out of the home. All our services are door to door, with assistance where required. We even go as far as carrying the shopping into the house for people!

Our day centre is growing all the time. A place where people, young and old, come together and chat over a cuppa and share stories and advice.



## Enabling community participation

Seeing people go from being housebound and lonely to enjoying and really looking forward to their trips out either on the shopper or to the day centre is great.

Service users report they feel better in themselves for getting out and seeing other members of the community and to establish the concept of more community participation in services we provide.



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